

台灣 (Taiwan, ROC)

行政院研究發展考核委員會

99年民眾對政府服務品質滿意度的看法:第二次調查

Study Documentation

August 27, 2019

Metadata Production

Metadata Producer(s)	學術調查研究資料庫(Survey Research Data Archive) (SRDA) , 中央研究院人社中心調查研究 專題中心 , DDI文件製作
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99年民眾對政府服務品質滿意度的看法:第二次調查

Overview

Identification	AE140016
Version	1
Abstract 行政院研究發展考核委員會自民國87年度起停止辦理全國性大型民意調查,改採重點主題電話調查方式,調查主題之一為「民眾對公務人員服務品質滿意度」,並於民國90年開始定期公布調查結果。 99年第一次調查於民國99年9月28日至30日進行,訪問對象為台灣地區18歲以上民眾,以台灣地區住宅電話號碼簿(尾數2位隨機)為抽樣架構,採分層隨機抽樣,共成功訪問1087個樣本,在95%信心水準下,抽樣誤差為正負2.96%。	
Kind of Data	抽查
Unit of Analysis	個人

Scope & Coverage

Time Period(s)	2010
Countries	台灣 (Taiwan, ROC)
Geographic Coverage 臺灣地區	
Universe 台灣地區18歲以上的民眾	

Producers & Sponsors

Primary Investigator(s)	行政院研究發展考核委員會
Other Producer(s)	行政院研究發展考核委員會
Funding Agency/ies	行政院研究發展考核委員會

Sampling

Sampling Procedure 以台灣地區住宅電話號碼簿(尾數2位隨機)為抽樣架構,進行分層隨機抽樣	
Weighting 調查結果已對受訪者性別、年齡、教育程度及地區進行樣本代表性檢定後加權處理	

Data Collection

Data Collection Dates	start 2010-09-28 end 2010-09-30
Data Collection Mode	電話訪問

Data Processing & Appraisal

Data Editing

中央研究院人文社會科學研究中心調查研究專題中心所進行的資料整理方式,為不合理值檢核。

Accessibility

Contact(s)	學術調查研究資料庫(Survey Research Data Archive) (中央研究院人社中心調查研究專題中心), https://srda.sinica.edu.tw , srda@gate.sinica.edu.tw
Distributor(s)	學術調查研究資料庫(Survey Research Data Archive)
Depositor(s)	行政院研究發展考核委員會

Access Conditions

標準版(一般會員、院內會員申請下載)

Files Description

Dataset contains 1 file(s)

data99s2	
# Cases	1087
# Variable(s)	68

Variables Group(s)

Dataset contains 3 group(s)

Group 對公務人員服務品質滿意度							
#	Name	Label	Type	Format	Valid	Invalid	Question
1	q1	01.在過去一年內,請問您有沒有去考過汽機車的駕照,或是去換過行照及駕照?	discrete	numeric-2.0	1087	0	-
2	q2	01-1.請問您對「汽機車考照、行駕照換發」的服務滿不滿意?(表第1-5題)	discrete	numeric-2.0	1087	0	-
3	q3	02.在過去一年內,請問您有沒有去辦理繳稅或其他稅務業務,例如:所得稅、房屋稅等?	discrete	numeric-2.0	1087	0	-
4	q4	02-1.請問您對「繳稅或其他稅務業務」的服務滿不滿意?(表第1-4題)	discrete	numeric-2.0	1087	0	-
5	q5	03.在過去一年內,請問您有沒有到公立醫院或衛生所看診就醫過?	discrete	numeric-2.0	1087	0	-
6	q6	03-1.請問您對「到公立醫療院所就醫或門診」的服務滿不滿意?(表第1-10題)	discrete	numeric-2.0	1087	0	-
7	q7	04.在過去一年內,請問您有沒有找過警察來替您服務或處理事情?	discrete	numeric-2.0	1087	0	-
8	q8	04-1.請問您對「尋求警察服務」的服務滿不滿意?(表第1-15題)	discrete	numeric-2.0	1087	0	-
9	q9	05.在過去一年內,請問您有沒有接受或申請就業服務,例如:辦理失業保險給付或參加職業訓練?	discrete	numeric-2.0	1087	0	-
10	q10	05-1.請問您對「就業服務」的服務滿不滿意?(表第1-18題)	discrete	numeric-2.0	1087	0	-
11	q11	06.在過去一年內,請問您有沒有辦理護照申請、換護照、簽證、居留證、工作證或國籍歸化等業務?	discrete	numeric-2.0	1087	0	-
12	q12	06-1.請問您對「辦理護照、簽證、居留證、工作證或國籍歸化等業務」的服務滿不滿意?(表第1-13題)	discrete	numeric-2.0	1087	0	-
13	q13	07.在過去一年內,請問您有沒有到郵局去辦過事情?	discrete	numeric-2.0	1087	0	-
14	q14	07-1.請問您對「郵局」的服務滿不滿意?(表第1-1題)	discrete	numeric-2.0	1087	0	-
15	q15	08.在過去一年內,請問您有沒有申請過土地登記的相關服務,例如:土地或房屋的所有權登記、申請土地或建物謄本等?	discrete	numeric-2.0	1087	0	-

#	Name	Label	Type	Format	Valid	Invalid	Question
16	q16	08-1.請問您對「土地登記業務」的服務滿不滿意? (表第1-16題)	discrete	numeric-2.0	1087	0	-
17	q17	09.在過去一年內,請問您有 沒有接受過政府清運垃圾 及資源回收的服務?	discrete	numeric-2.0	1087	0	-
18	q18	09-1.請問您對「垃圾處理 及資源回收」的服務滿不 滿意?(表第1-2題)	discrete	numeric-2.0	1087	0	-
19	q19	10.在過去一年內,請問您有 沒有搭乘過台鐵?	discrete	numeric-2.0	1087	0	-
20	q20	10-1.請問您對「搭乘台 鐵」的服務滿不滿意?(表 第1-9題)	discrete	numeric-2.0	1087	0	-
21	q21	11.在過去一年內,請問您有 沒有搭乘過高鐵?	discrete	numeric-2.0	1087	0	-
22	q22	11-1.請問您對「搭乘高 鐵」的服務滿不滿意?(表 第1-11題)	discrete	numeric-2.0	1087	0	-
23	q23	12.在過去一年內,請問您有 沒有搭乘過捷運?	discrete	numeric-2.0	1087	0	-
24	q24	12-1.請問您對「搭乘捷 運」的服務滿不滿意?(表 第1-3題)	discrete	numeric-2.0	1087	0	-
25	q25	13.在過去一年內,請問您有 沒有申請戶籍謄本、辦理 戶口登記、結婚登記或換 發身分證?	discrete	numeric-2.0	1087	0	-
26	q26	13-1.請問您對「戶籍謄本 申請、戶口及結婚登記或 換發身分證」的服務滿不 滿意?(表第1-7題)	discrete	numeric-2.0	1087	0	-
27	q27	14.在過去一年內,請問您有 沒有找消防人員來替您服 務或打過119?	discrete	numeric-2.0	1087	0	-
28	q28	14-1.請問您對「尋求消防 服務」的服務滿不滿意? (表第1-17題)	discrete	numeric-2.0	1087	0	-
29	q29	15.在過去一年內,請問您有 沒有申請或接受社會福利 服務,例如:老人年金、老 農津貼、殘障手冊申請?	discrete	numeric-2.0	1087	0	-
30	q30	15-1.請問您對「申請或接 受社會福利服務」的服務 滿不滿意?(表第1-14題)	discrete	numeric-2.0	1087	0	-
31	q31	16.在過去一年內,請問您有 沒有辦理健保卡、重大傷 病卡換發?	discrete	numeric-2.0	1087	0	-
32	q32	16-1.請問您對「辦理健保 卡、重大傷病卡換發」的 服務滿不滿意?(表第1-12 題)	discrete	numeric-2.0	1087	0	-
33	q33	17.在過去一年內,請問您有 沒有去過公立的藝文場所, 例如:博物館、美術館、圖 書館、文化中心?	discrete	numeric-2.0	1087	0	-

#	Name	Label	Type	Format	Valid	Invalid	Question
34	q34	17-1.請問您對「使用公立藝文機構」的服務滿不滿意?(表第1-8題)	discrete	numeric-2.0	1087	0	-
35	q35	18.在過去一年內,請問您有沒有去過公立的遊樂場所,例如:國家公園、公立風景區、動物園?	discrete	numeric-2.0	1087	0	-
36	q36	18-1.請問您對「使用公立遊憩設施」的服務滿不滿意?(表第1-6題)	discrete	numeric-2.0	1087	0	-
37	q37	19.在過去一年內,請問您有沒有申請過公司登記、工廠登記、商業登記、或辦理進出口貨物通關?	discrete	numeric-2.0	1087	0	-
38	q38	19-1.請問您對「公司登記、工廠登記、商業登記、或辦理進出口貨物通關」的服務滿不滿意?(表第1-19題)	discrete	numeric-2.0	1087	0	-
39	q39	20.對於承辦服務人員的專業知識,請問您滿不滿意?(表第2題)	discrete	numeric-2.0	1087	0	-
40	q40	21.對於承辦服務人員的服務態度,請問您滿不滿意?(表第3題)	discrete	numeric-2.0	1087	0	-
41	q41	22.對於政府單位所提供的服務效率,請問您滿不滿意?(表第4題)	discrete	numeric-2.0	1087	0	-
42	q42	23.在您接受或申請政府單位的服務過程中,請問您覺得有沒有獲得公平的對待?(表第5題)	discrete	numeric-2.0	1087	0	-
43	q43	24.整體而言,對於您所接受政府單位的服務,請問您感到滿不滿意?(表第6題)	discrete	numeric-2.0	1087	0	-
44	q44	25.整體而言,對於您所接受政府單位的服務,請問有沒有符合您的期待?(表第7題)	discrete	numeric-2.0	1087	0	-

Group 基本資料

#	Name	Label	Type	Format	Valid	Invalid	Question
1	id	樣本編號	continuous	numeric-6.0	1087	0	-
2	q45	26.請問您今年大約幾歲?(大約是在那一個年齡層)?	discrete	numeric-2.0	1087	0	-
3	q46	27.請問您的教育程度是?	discrete	numeric-2.0	1087	0	-
4	q47	28.請問您目前從事什麼工作?	discrete	numeric-2.0	1087	0	-
5	q48	29.請問您目前住在哪一個縣市?	discrete	numeric-2.0	1087	0	-
6	q49	30.請問您每個月總收入大約是多少?	discrete	numeric-2.0	1087	0	-
7	q50	31.國內有好幾個常聽到的政黨,國民黨、民進黨、親	discrete	numeric-2.0	1087	0	-

#	Name	Label	Type	Format	Valid	Invalid	Question
		民黨、新黨、無黨團結聯盟、台灣團結聯盟。請問那一個政黨的理念和主張,跟您比較接近?					
8	q51	32.受訪者性別	discrete	numeric-2.0	1087	0	-

Group 權數

#	Name	Label	Type	Format	Valid	Invalid	Question
1	w1	加權值1	continuous	numeric-8.6	1087	0	-
2	w2	加權值2	continuous	numeric-8.6	1087	0	-
3	w3	加權值3	continuous	numeric-8.6	1087	0	-
4	w4	加權值4	continuous	numeric-8.6	1087	0	-
5	w5	加權值5	continuous	numeric-8.6	1087	0	-
6	w6	加權值6	continuous	numeric-8.6	1087	0	-
7	w7	加權值7	continuous	numeric-8.6	1087	0	-
8	w8	加權值8	continuous	numeric-8.6	1087	0	-
9	w9	加權值9	continuous	numeric-8.6	1087	0	-
10	w10	加權值10	continuous	numeric-8.6	1087	0	-
11	w11	加權值11	continuous	numeric-8.6	1087	0	-
12	w12	加權值12	continuous	numeric-8.6	1087	0	-
13	w13	加權值13	continuous	numeric-8.6	1087	0	-
14	w14	加權值14	continuous	numeric-8.6	1087	0	-
15	w15	加權值15	continuous	numeric-8.6	1087	0	-
16	w16	加權值16	continuous	numeric-8.6	1087	0	-

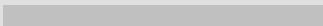
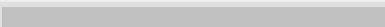
Variables Description

Dataset contains 68 variable(s)

File : data99s2			
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Statistics [NW/ W]		[Valid=1087 /-] [Invalid=0 /-] [Mean=710078.628 /-] [StdDev=26829.972 /-]	
# q1: 01.在過去一年內,請問您有沒有去考過汽機車的駕照,或是去換過行照及駕照?			
Information		[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]	
Statistics [NW/ W]		[Valid=1087 /-] [Invalid=0 /-]	
Value	Label	Cases	Percentage
1	有	602	55.4%
2	沒有	485	44.6%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# q2: 01-1.請問您對「汽機車考照、行駕照換發」的服務滿不滿意?(表第1-5題)			
Information		[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]	
Statistics [NW/ W]		[Valid=1087 /-] [Invalid=0 /-]	
Value	Label	Cases	Percentage
1	非常滿意	152	14.0%
2	還算滿意	717	66.0%
3	不太滿意	82	7.5%
4	非常不滿意	17	1.6%
98	不知道、很難說、沒意見、未回答	119	10.9%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# q3: 02.在過去一年內,請問您有沒有去辦理繳稅或其他稅務業務,例如:所得稅、房屋稅等?			
Information		[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]	
Statistics [NW/ W]		[Valid=1087 /-] [Invalid=0 /-]	
Value	Label	Cases	Percentage
1	有	738	67.9%
2	沒有	349	32.1%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# q4: 02-1.請問您對「繳稅或其他稅務業務」的服務滿不滿意?(表第1-4題)			
Information		[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]	
Statistics [NW/ W]		[Valid=1087 /-] [Invalid=0 /-]	
Value	Label	Cases	Percentage
1	非常滿意	116	10.7%
2	還算滿意	724	66.6%
3	不太滿意	69	6.3%
4	非常不滿意	26	2.4%
98	不知道、很難說、沒意見、未回答	152	14.0%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# q5: 03.在過去一年內,請問您有沒有到公立醫院或衛生所看診就醫過?			
Information		[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]	
Statistics [NW/ W]		[Valid=1087 /-] [Invalid=0 /-]	

File : data99s2

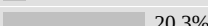
q5: 03.在過去一年內,請問您有沒有到公立醫院或衛生所看診就醫過?

Value	Label	Cases	Percentage
1	有	494	 45.4%
2	沒有	593	 54.6%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q6: 03-1.請問您對「到公立醫療院所就醫或門診」的服務滿不滿意?(表第1-10題)

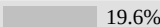
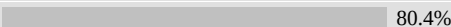
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Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	91	 8.4%
2	還算滿意	598	 55.0%
3	不太滿意	142	 13.1%
4	非常不滿意	35	 3.2%
98	不知道、很難說、沒意見、未回答	221	 20.3%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q7: 04.在過去一年內,請問您有沒有找過警察來替您服務或處理事情?

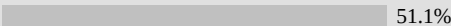
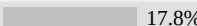
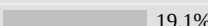
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Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	有	213	 19.6%
2	沒有	874	 80.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q8: 04-1.請問您對「尋求警察服務」的服務滿不滿意?(表第1-15題)

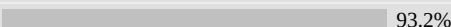
Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	47	 4.3%
2	還算滿意	556	 51.1%
3	不太滿意	194	 17.8%
4	非常不滿意	82	 7.5%
98	不知道、很難說、沒意見、未回答	208	 19.1%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q9: 05.在過去一年內,請問您有沒有接受或申請就業服務,例如:辦理失業保險給付或參加職業訓練?

Information	[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	有	74	 6.8%
2	沒有	1013	 93.2%

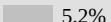
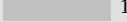
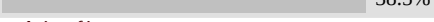
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q10: 05-1.請問您對「就業服務」的服務滿不滿意?(表第1-18題)

Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

File : data99s2

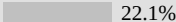
q10: 05-1.請問您對「就業服務」的服務滿不滿意?(表第**1-18**題)

Value	Label	Cases	Percentage
1	非常滿意	57	 5.2%
2	還算滿意	443	 40.8%
3	不太滿意	124	 11.4%
4	非常不滿意	44	 4.0%
98	不知道、很難說、沒意見、未回答	419	 38.5%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q11: 06.在過去一年內,請問您有沒有辦理護照申請、換護照、簽證、居留證、工作證或國籍歸化等業務?

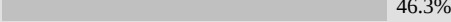
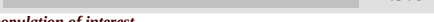
Information	[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	有	240	 22.1%
2	沒有	847	 77.9%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q12: 06-1.請問您對「辦理護照、簽證、居留證、工作證或國籍歸化等業務」的服務滿不滿意?(表第**1-13**題)

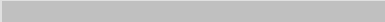
Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	51	 4.7%
2	還算滿意	503	 46.3%
3	不太滿意	51	 4.7%
4	非常不滿意	16	 1.5%
98	不知道、很難說、沒意見、未回答	466	 42.9%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q13: 07.在過去一年內,請問您有沒有到郵局去辦過事情?

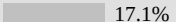
Information	[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	有	934	 85.9%
2	沒有	153	 14.1%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q14: 07-1.請問您對「郵局」的服務滿不滿意?(表第**1-1**題)

Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	186	 17.1%
2	還算滿意	701	 64.5%
3	不太滿意	118	 10.9%
4	非常不滿意	37	 3.4%
98	不知道、很難說、沒意見、未回答	45	 4.1%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

File : data99s2

q15: 08.在過去一年內,請問您有沒有申請過土地登記的相關服務,例如:土地或房屋的所有權登記、申請土地或建物謄本等?

Information [Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

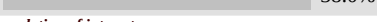
Value	Label	Cases	Percentage
1	有	225	 20.7%
2	沒有	862	 79.3%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q16: 08-1.請問您對「土地登記業務」的服務滿不滿意?(表第**1-16**題)

Information [Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

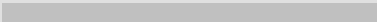
Value	Label	Cases	Percentage
1	非常滿意	65	 6.0%
2	還算滿意	515	 47.4%
3	不太滿意	81	 7.5%
4	非常不滿意	13	 1.2%
98	不知道、很難說、沒意見、未回答	413	 38.0%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q17: 09.在過去一年內,請問您有沒有接受過政府清運垃圾及資源回收的服務?

Information [Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

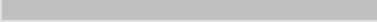
Value	Label	Cases	Percentage
1	有	881	 81.0%
2	沒有	206	 19.0%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q18: 09-1.請問您對「垃圾處理及資源回收」的服務滿不滿意?(表第**1-2**題)

Information [Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

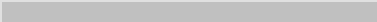
Value	Label	Cases	Percentage
1	非常滿意	229	 21.1%
2	還算滿意	659	 60.6%
3	不太滿意	81	 7.5%
4	非常不滿意	37	 3.4%
98	不知道、很難說、沒意見、未回答	81	 7.5%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q19: 10.在過去一年內,請問您有沒有搭乘過台鐵?

Information [Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	有	548	 50.4%
2	沒有	539	 49.6%

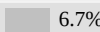
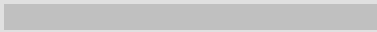
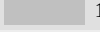
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

File : data99s2

q20: 10-1.請問您對「搭乘台鐵」的服務滿不滿意?(表第1-9題)

Information [Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

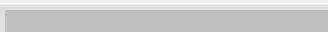
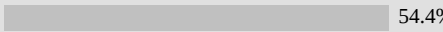
Value	Label	Cases	Percentage
1	非常滿意	73	 6.7%
2	還算滿意	632	 58.1%
3	不太滿意	132	 12.1%
4	非常不滿意	41	 3.8%
98	不知道、很難說、沒意見、未回答	209	 19.2%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q21: 11.在過去一年內,請問您有沒有搭乘過高鐵?

Information [Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

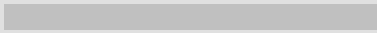
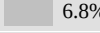
Value	Label	Cases	Percentage
1	有	496	 45.6%
2	沒有	591	 54.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q22: 11-1.請問您對「搭乘高鐵」的服務滿不滿意?(表第1-11題)

Information [Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

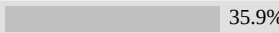
Value	Label	Cases	Percentage
1	非常滿意	129	 11.9%
2	還算滿意	590	 54.3%
3	不太滿意	74	 6.8%
4	非常不滿意	10	 0.9%
98	不知道、很難說、沒意見、未回答	284	 26.1%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q23: 12.在過去一年內,請問您有沒有搭乘過捷運?

Information [Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

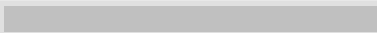
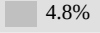
Value	Label	Cases	Percentage
1	有	697	 64.1%
2	沒有	390	 35.9%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q24: 12-1.請問您對「搭乘捷運」的服務滿不滿意?(表第1-3題)

Information [Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	196	 18.0%
2	還算滿意	636	 58.5%
3	不太滿意	52	 4.8%
4	非常不滿意	12	 1.1%

File : data99s2

q24: 12-1.請問您對「搭乘捷運」的服務滿不滿意?(表第1-3題)

Value	Label	Cases	Percentage
98	不知道、很難說、沒意見、未回答	191	17.6%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q25: 13.在過去一年內,請問您有沒有申請戶籍謄本、辦理戶口登記、結婚登記或換發身分證?

Information	[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	有	590	54.3%
2	沒有	497	45.7%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q26: 13-1.請問您對「戶籍謄本申請、戶口及結婚登記或換發身分證」的服務滿不滿意?(表第1-7題)

Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	278	25.6%
2	還算滿意	674	62.0%
3	不太滿意	46	4.2%
4	非常不滿意	9	0.8%
98	不知道、很難說、沒意見、未回答	80	7.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q27: 14.在過去一年內,請問您有沒有找消防人員來替您服務或打過119?

Information	[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	有	133	12.2%
2	沒有	954	87.8%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q28: 14-1.請問您對「尋求消防服務」的服務滿不滿意?(表第1-17題)

Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	148	13.6%
2	還算滿意	567	52.2%
3	不太滿意	35	3.2%
4	非常不滿意	11	1.0%
98	不知道、很難說、沒意見、未回答	326	30.0%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q29: 15.在過去一年內,請問您有沒有申請或接受社會福利服務,例如:老人年金、老農津貼、殘障手冊申請?

Information	[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

File : data99s2

q29: 15.在過去一年內,請問您有沒有申請或接受社會福利服務,例如:老人年金、老農津貼、殘障手冊申請?

Value	Label	Cases	Percentage
1	有	200	18.4%
2	沒有	887	81.6%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q30: 15-1.請問您對「申請或接受社會福利服務」的服務滿不滿意?(表第1-14題)

Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	88	8.1%
2	還算滿意	508	46.7%
3	不太滿意	117	10.8%
4	非常不滿意	44	4.0%
98	不知道、很難說、沒意見、未回答	330	30.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q31: 16.在過去一年內,請問您有沒有辦理健保卡、重大傷病卡換發?

Information	[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	有	251	23.1%
2	沒有	836	76.9%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q32: 16-1.請問您對「辦理健保卡、重大傷病卡換發」的服務滿不滿意?(表第1-12題)

Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	101	9.3%
2	還算滿意	601	55.3%
3	不太滿意	97	8.9%
4	非常不滿意	22	2.0%
98	不知道、很難說、沒意見、未回答	266	24.5%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q33: 17.在過去一年內,請問您有沒有去過公立的藝文場所,例如:博物館、美術館、圖書館、文化中心?

Information	[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	有	582	53.5%
2	沒有	505	46.5%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q34: 17-1.請問您對「使用公立藝文機構」的服務滿不滿意?(表第1-8題)

Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

File : data99s2

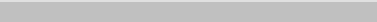
q34: 17-1.請問您對「使用公立藝文機構」的服務滿不滿意?(表第1-8題)

Value	Label	Cases	Percentage
1	非常滿意	140	 12.9%
2	還算滿意	626	 57.6%
3	不太滿意	45	 4.1%
4	非常不滿意	16	 1.5%
98	不知道、很難說、沒意見、未回答	260	 23.9%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q35: 18.在過去一年內,請問您有沒有去過公立的遊樂場所,例如:國家公園、公立風景區、動物園?

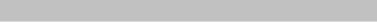
Information	[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	有	605	 55.7%
2	沒有	482	 44.3%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q36: 18-1.請問您對「使用公立遊憩設施」的服務滿不滿意?(表第1-6題)

Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	91	 8.4%
2	還算滿意	646	 59.4%
3	不太滿意	123	 11.3%
4	非常不滿意	18	 1.7%
98	不知道、很難說、沒意見、未回答	209	 19.2%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q37: 19.在過去一年內,請問您有沒有申請過公司登記、工廠登記、商業登記、或辦理進出口貨物通關?

Information	[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	有	68	 6.3%
2	沒有	1019	 93.7%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q38: 19-1.請問您對「公司登記、工廠登記、商業登記、或辦理進出口貨物通關」的服務滿不滿意?(表第1-19題)

Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	15	 1.4%
2	還算滿意	288	 26.5%
3	不太滿意	62	 5.7%
4	非常不滿意	15	 1.4%
98	不知道、很難說、沒意見、未回答	707	 65.0%

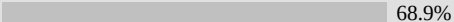
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

File : data99s2

q39: 20.對於承辦服務人員的專業知識,請問您滿不滿意?(表第**2**題)

Information [Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	77	 7.1%
2	還算滿意	749	 68.9%
3	不太滿意	132	 12.1%
4	非常不滿意	32	 2.9%
98	不知道、很難說、沒意見、未回答	97	 8.9%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q40: 21.對於承辦服務人員的服務態度,請問您滿不滿意?(表第**3**題)

Information [Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	111	 10.2%
2	還算滿意	744	 68.4%
3	不太滿意	138	 12.7%
4	非常不滿意	44	 4.0%
98	不知道、很難說、沒意見、未回答	50	 4.6%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q41: 22.對於政府單位所提供的服務效率,請問您滿不滿意?(表第**4**題)

Information [Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	63	 5.8%
2	還算滿意	637	 58.6%
3	不太滿意	254	 23.4%
4	非常不滿意	67	 6.2%
98	不知道、很難說、沒意見、未回答	66	 6.1%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q42: 23.在您接受或申請政府單位的服務過程中,請問您覺得有沒有獲得公平的對待?(表第**5**題)

Information [Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常公平	91	 8.4%
2	還算公平	691	 63.6%
3	不太公平	163	 15.0%
4	非常不公平	47	 4.3%
98	不知道、很難說、沒意見、未回答	95	 8.7%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q43: 24.整體而言,對於您所接受政府單位的服務,請問您感到滿不滿意?(表第**6**題)

Information [Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]

File : data99s2

q43: 24.整體而言,對於您所接受政府單位的服務,請問您感到滿不滿意?(表第6題)

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常滿意	56	5.2%
2	還算滿意	792	72.9%
3	不太滿意	164	15.1%
4	非常不滿意	22	2.0%
98	不知道、很難說、沒意見、未回答	53	4.9%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q44: 25.整體而言,對於您所接受政府單位的服務,請問有沒有符合您的期待?(表第7題)

Information [Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常符合	55	5.1%
2	還算符合	645	59.3%
3	不太符合	274	25.2%
4	完全不符合	33	3.0%
98	不知道、很難說、沒意見、未回答	80	7.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q45: 26.請問您今年大約幾歲?(大約是在那一個年齡層)?

Information [Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	18~19歲	9	0.8%
2	20~29歲	103	9.5%
3	30~39歲	195	17.9%
4	40~49歲	302	27.8%
5	50~59歲	285	26.2%
6	60歲及以上	193	17.8%
98	未回答	0	

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q46: 27.請問您的教育程度是?

Information [Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]

Statistics [NW/ W] [Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	小學及以下	118	10.9%
2	國、初中	123	11.3%
3	高中、職	362	33.3%
4	專科	176	16.2%
5	大學	260	23.9%
6	研究所及以上	44	4.0%
98	未回答	4	0.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

File : data99s2

q47: 28.請問您目前從事什麼工作？

Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	公務人員、警察	30	2.8%
2	軍人	4	0.4%
3	中小學教師	24	2.2%
4	高中教師、大專院校教授	8	0.7%
5	受僱於國營事業	18	1.7%
6	民營、工商機構主管	70	6.4%
7	民營、工商機構普通職員	185	17.0%
8	勞動工人、工頭、領班	127	11.7%
9	自由業<含律師、醫師、會計師>	15	1.4%
10	文化工作者	2	0.2%
11	研究人員	1	0.1%
12	雇主/企業家	20	1.8%
13	自營商<含獨資公司>	75	6.9%
14	運輸業<包括計程車司機>	10	0.9%
15	工程師、專業技師	34	3.1%
16	農林漁牧鹽礦業從業人員	45	4.1%
17	學生	17	1.6%
18	退休/無業/待業	196	18.0%
19	家管/家庭主婦	203	18.7%
98	未回答	3	0.3%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

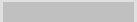
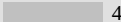
q48: 29.請問您目前住在哪一個縣市？

Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	台北市	99	9.1%
2	高雄市	69	6.3%
3	基隆市	27	2.5%
4	新竹市	16	1.5%
5	台中市	47	4.3%
6	嘉義市	12	1.1%
7	台南市	33	3.0%
8	台北縣	197	18.1%
9	宜蘭縣	17	1.6%
10	桃園縣	86	7.9%
11	新竹縣	23	2.1%
12	苗栗縣	24	2.2%
13	台中縣	64	5.9%
14	彰化縣	86	7.9%
15	南投縣	24	2.2%

File : data99s2

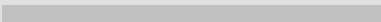
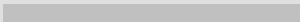
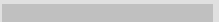
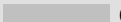
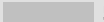
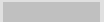
q48: 29.請問您目前住在哪一個縣市？

Value	Label	Cases	Percentage
16	雲林縣	36	 3.3%
17	嘉義縣	37	 3.4%
18	台南縣	67	 6.2%
19	高雄縣	51	 4.7%
20	屏東縣	42	 3.9%
21	台東縣	12	 1.1%
22	花蓮縣	9	 0.8%
23	澎湖縣	4	 0.4%
98	未回答	5	 0.5%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q49: 30.請問您每個月總收入大約是多少？

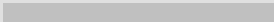
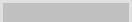
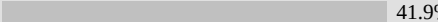
Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	15,000元以下	216	 19.9%
2	15,001-30,000元	263	 24.2%
3	30,001-45,000元	205	 18.9%
4	45,001-60,000元	144	 13.2%
5	60,001-80,000元	73	 6.7%
6	80,001-100,000元	19	 1.7%
7	100,001元以上	39	 3.6%
95	很難說、不知道	62	 5.7%
98	未回答	66	 6.1%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q50: 31.國內有好幾個常聽到的政黨,國民黨、民進黨、親民黨、新黨、無黨團結聯盟、台灣團結聯盟。請問那一個政黨的理念和主張,跟您比較接近?

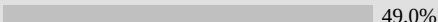
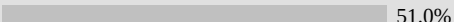
Information	[Type= discrete] [Format=numeric] [Range= 1-98] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	國民黨	325	 29.9%
2	民進黨	149	 13.7%
3	親民黨	13	 1.2%
4	新黨	6	 0.6%
5	無黨團結聯盟	2	 0.2%
6	台灣團結聯盟	3	 0.3%
8	不傾向任何政黨	455	 41.9%
98	很難說、不知道、未回答	134	 12.3%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

q51: 32.受訪者性別

Information	[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	男性	533	 49.0%
2	女性	554	 51.0%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

w1: 加權值1

Information	[Type= continuous] [Format=numeric] [Range= 0.985167328519856-1.01541707317073] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.0151 /-]

w2: 加權值2

Information	[Type= continuous] [Format=numeric] [Range= 0.675837231583508-4.24724140401084] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.479 /-]

w3: 加權值3

Information	[Type= continuous] [Format=numeric] [Range= 0.500259162679361-4.01002244636304] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.478 /-]

w4: 加權值4

Information	[Type= continuous] [Format=numeric] [Range= 0.33541970716557-3.37276259584493] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.498 /-]

w5: 加權值5

Information	[Type= continuous] [Format=numeric] [Range= 0.334010944395475-3.38692819874748] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.498 /-]

w6: 加權值6

Information	[Type= continuous] [Format=numeric] [Range= 0.292572468212786-4.89934795925125] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.576 /-]

w7: 加權值7

Information	[Type= continuous] [Format=numeric] [Range= 0.246164750510295-4.43551740369299] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.592 /-]

# w8: 加權值8	
Information	[Type= continuous] [Format=numeric] [Range= 0.241723458989103-4.17192961925782] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.597 /-]
# w9: 加權值9	
Information	[Type= continuous] [Format=numeric] [Range= 0.243621820895238-4.13994002147001] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.597 /-]
# w10: 加權值10	
Information	[Type= continuous] [Format=numeric] [Range= 0.2285760651892-4.86127282096089] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.635 /-]
# w11: 加權值11	
Information	[Type= continuous] [Format=numeric] [Range= 0.213540883356384-4.75558870030898] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.647 /-]
# w12: 加權值12	
Information	[Type= continuous] [Format=numeric] [Range= 0.212110159437896-4.72052155706439] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.649 /-]
# w13: 加權值13	
Information	[Type= continuous] [Format=numeric] [Range= 0.213378601846743-4.692857924996] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.649 /-]
# w14: 加權值14	
Information	[Type= continuous] [Format=numeric] [Range= 0.207363554603341-5.0428378608767] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.667 /-]
# w15: 加權值15	
Information	[Type= continuous] [Format=numeric] [Range= 0.200457459534101-4.98812307008619] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.673 /-]
# w16: 加權值16	
Information	[Type= continuous] [Format=numeric] [Range= 0.200401156735451-4.98672204819602] [Missing=*]
Statistics [NW/ W]	[Valid=1087 /-] [Invalid=0 /-] [Mean=1 /-] [StdDev=0.672 /-]