

台灣 (Taiwan, ROC)

劉立凡

由供需面向探索偏遠地區長期照護據點
之功能與服務輸送-混合方法學之研究

Study Documentation

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Metadata Production

Metadata Producer(s)	學術調查研究資料庫(Survey Research Data Archive) (SRDA) , 中央研究院人社中心調查研究專題中心, DDI文件製作
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由供需面向探索偏遠地區長期照護據點之功能與服務輸送-混合方法學之研究

Exploring The Function of Long-term Care Centers and Service Delivery in Remote Area from the Perspectives of Supply and Demand: A Mixed Method Approach

Overview	
Type	無
Identification	E10418
Version	Production Date: 2017-04-17
Abstract 本研究目的乃由服務服務提供者與使用者觀點檢視目前偏遠地區長期照護據點之功能與服務輸送成效。以立意取樣，進行半結構式深度訪談及焦點團體與量化研究。質性訪談訪問31個曾經執行與目前執行的台中以南偏遠地區長期照顧據點承辦單位其經營團隊與偏遠地區照顧管理專員，量化研究共完成23個據點及服務使用者有效樣本206位的問卷調查。研究結果呈現，在滿意度上承接單位皆是衛生所較高，惟有形性與關懷性有顯著差異($Z=2.274^*$ 、 1.943^*)，偏鄉與資源不足區則以偏鄉滿意度較高，但不存在顯著差異。使用者認同據點是整合平台的角色時，對於據點有形性、可靠性、反應性、關懷性、保證性滿意度皆越高($r=.253^{**}$ 、 $.158^*$ 、 $.246^{**}$ 、 $.246^{**}$ 、 $.228^{**}$ 、 $.270^{**}$)，與不認同據點具整合平台功能者滿意度表現會有顯著差異($Z=2.263^*$ 、 3.524^{***} 、 3.525^{***} 、 3.261^{**} 、 3.870^{***})。綜上所述「獎勵偏遠(含山地離島)及長照資源不足地區設置在地且社區化長期照護服務據點計畫」仍存在認知落差、標準化落差、服務行為落差、溝通落差、民眾認知落差 值得相關政策修正與發展之參考。	
Kind of Data	抽樣調查資料 (Sample survey data)

Scope & Coverage	
Time Period(s)	2016
Countries	台灣 (Taiwan, ROC)
Geographic Coverage 台灣地區	
Universe 50歲以上任何有使用長照據點所提供之服務的個案	

Producers & Sponsors	
Primary Investigator(s)	劉立凡
Other Producer(s)	國立成功大學老年學研究所
Funding Agency/ies	科技部

Data Collection	
Data Collection Dates	start 2016-02-01 end 2016-07-31
Time Period(s)	start 2015-08-01 end 2016-07-31
Data Collection Mode	面對面訪問 (Face-to-face Interviews)

Data Processing & Appraisal

Data Editing

中央研究院人文社會科學研究中心調查研究專題中心所進行的資料整理方式，為不合理值檢核。

Accessibility

Contact(s)	學術調查研究資料庫(Survey Research Data Archive) (中央研究院人社中心調查研究專題中心), https://srda.sinica.edu.tw , srda@gate.sinica.edu.tw
Distributor(s)	學術調查研究資料庫(Survey Research Data Archive)
Depositor(s)	國立成功大學老年學研究所

Access Conditions

會員版(一般會員、院內會員)--直接下載

Files Description

Dataset contains 1 file(s)

data	
# Cases	206
# Variable(s)	67

Variables Group(s)

Dataset contains 3 group(s)

Group 基本資料							
#	Name	Label	Type	Format	Valid	Invalid	Question
1	v1_1	一.1.性別	discrete	numeric-1.0	206	0	-
2	v1_2	一.2.填答者身分	discrete	numeric-1.0	206	0	-
3	v1_3	一.3.家屬性別	discrete	numeric-1.0	204	2	-
4	v1_3_1	一.3-1.家屬身分	discrete	numeric-1.0	204	2	-
5	v1_4	一.4.個案年齡	discrete	numeric-1.0	206	0	-
6	v1_5	一.5.教育程度	discrete	numeric-1.0	206	0	-
7	v1_6	一.6.職業	discrete	numeric-1.0	204	2	-
8	v1_6_1	一.6.職業說明(其他)	discrete	character-4	82	0	-
9	v1_7	一.7.請問您過去半年曾前往長期照顧偏遠據點幾次?	discrete	numeric-1.0	204	2	-
10	v1_8	一.8.請問您目前有無使用那些長期照護服務?	discrete	numeric-1.0	206	0	-
11	v1_8_a	一.8.請問您目前使用那些長期照護服務? a.居家服務	discrete	numeric-1.0	206	0	-
12	v1_8_b	一.8.請問您目前使用那些長期照護服務? b.日間照顧	discrete	numeric-1.0	206	0	-
13	v1_8_c	一.8.請問您目前使用那些長期照護服務? c.家庭托顧服務	discrete	numeric-1.0	206	0	-
14	v1_8_d	一.8.請問您目前使用那些長期照護服務? d.居家護理	discrete	numeric-1.0	206	0	-
15	v1_8_e	一.8.請問您目前使用那些長期照護服務? e.社區及居家復健	discrete	numeric-1.0	206	0	-
16	v1_8_f	一.8.請問您目前使用那些長期照護服務? f.輔具購買、租借	discrete	numeric-1.0	206	0	-
17	v1_8_g	一.8.請問您目前使用那些長期照護服務? g.住宅無障礙環境改善服務	discrete	numeric-1.0	206	0	-
18	v1_8_h	一.8.請問您目前使用那些長期照護服務? h.老人營養餐飲服務	discrete	numeric-1.0	206	0	-
19	v1_8_i	一.8.請問您目前使用那些長期照護服務? i.喘息服務	discrete	numeric-1.0	206	0	-
20	v1_8_j	一.8.請問您目前使用那些長期照護服務? j.交通接送服務	discrete	numeric-1.0	206	0	-
21	v1_8_k	一.8.請問您目前使用那些長期照護服務? k.長期照顧機構服務	discrete	numeric-1.0	206	0	-
22	v1_8_l	一.8.請問您目前使用那些長期照護服務? l.其他	discrete	character-1	0	0	-

#	Name	Label	Type	Format	Valid	Invalid	Question
23	v1_9_a	一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? a.居家服務	discrete	numeric-1.0	206	0	-
24	v1_9_b	一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? b.日間照顧	discrete	numeric-1.0	206	0	-
25	v1_9_c	一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? c.家庭托顧服務	discrete	numeric-1.0	206	0	-
26	v1_9_d	一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? d.居家護理	discrete	numeric-1.0	206	0	-
27	v1_9_e	一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? e.社區及居家復健	discrete	numeric-1.0	206	0	-
28	v1_9_f	一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? f.輔具購買、租借	discrete	numeric-1.0	206	0	-
29	v1_9_g	一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? g.住宅無障礙環境改善服務	discrete	numeric-1.0	206	0	-
30	v1_9_h	一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? h.老人營養餐飲服務	discrete	numeric-1.0	206	0	-
31	v1_9_i	一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? i.喘息服務	discrete	numeric-1.0	206	0	-
32	v1_9_j	一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? j.交通接送服務	discrete	numeric-1.0	206	0	-
33	v1_9_k	一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? k.長期照顧機構服務	discrete	numeric-1.0	206	0	-
34	v1_9_l	一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? l.其他	discrete	character-1	0	0	-
35	v1_9_2	一.9.您是否認為還需要甚麼樣的相關服務?	discrete	numeric-1.0	205	1	-
36	v1_9_21	一.9.您是否認為還需要甚麼樣的相關服務?(其他)請說明	discrete	character-36	28	0	-
37	v1_10_1	一.10.在當地長期照顧據點的功能,是提供下列何種服務? 是在提供直接服務	discrete	numeric-1.0	206	0	-
38	v1_10_2	一.10.在當地長期照顧據點的功能,是提供下列何種服務? 是在提供相關健康衛教	discrete	numeric-1.0	206	0	-
39	v1_10_3	一.10.在當地長期照顧據點的功能,是提供下列何種服務? 是在提供需求評估與資源連結的辦公平台	discrete	numeric-1.0	206	0	-

#	Name	Label	Type	Format	Valid	Invalid	Question
40	v1_10_4	一.10.在當地長期照顧據點的功能,是提供下列何種服務? 不知道	discrete	numeric-1.0	206	0	-
41	v1_11	一.11.個案健康狀態:經長期照顧需求評估判定的綜合失能程度為?	discrete	numeric-1.0	205	1	-

Group 地區看法

#	Name	Label	Type	Format	Valid	Invalid	Question
1	v2_1	二.1.長期照顧服務據點設置有在地化需求相關的設施與設備	discrete	numeric-1.0	206	0	-
2	v2_2	二.2.長期照顧服務據點的位置方便進入使用服務	discrete	numeric-1.0	206	0	-
3	v2_3	二.3.長期照顧服務據點有考量提供服務相關的無障礙設施	discrete	numeric-1.0	206	0	-
4	v2_4	二.4.長期照顧服務據點之工作人員會穿著整齊制服(如志工背心)並面帶笑容	discrete	numeric-1.0	206	0	-
5	v2_5	二.5.長期照顧服務據點的照顧專員會依承諾,適時提供照顧服務轉介及媒合	discrete	numeric-1.0	206	0	-
6	v2_6	二.6.當個案遭遇問題時,長期照顧服務據點的照顧專員有解決問題的熱誠與積極度	discrete	numeric-1.0	206	0	-
7	v2_7	二.7.長期照顧服務據點的照顧專員會依承諾,如期完成服務的提供	discrete	numeric-1.0	206	0	-
8	v2_8	二.8.長期照顧服務據點的照顧專員所提供的服務,讓個案及家屬感到信賴	discrete	numeric-1.0	206	0	-
9	v2_9	二.9.長期照顧服務據點的照顧專員會清楚告知服務時間與流程	discrete	numeric-1.0	206	0	-
10	v2_10	二.10.長期照顧服務據點的照顧專員對於個案需求,有詳盡與準確的評估	discrete	numeric-1.0	206	0	-
11	v2_11	二.11.長期照顧服務據點的照顧專員會適時提供個案及家屬所需諮詢或服務	discrete	numeric-1.0	206	0	-
12	v2_12	二.12.長期照顧服務據點照顧專員對個案及家屬的要求或申訴能立即作回應	discrete	numeric-1.0	206	0	-
13	v2_13	二.13.長期照顧服務據點的照顧專員會因應個案需求,即時反應修改服務計畫	discrete	numeric-1.0	206	0	-
14	v2_14	二.14.長期照顧服務據點照顧專員能察覺並了解個案及家屬的個別需求	discrete	numeric-1.0	206	0	-

#	Name	Label	Type	Format	Valid	Invalid	Question
15	v2_15	二.15.長期照顧服務據點的照顧專員樂於協助個案及家屬	discrete	numeric-1.0	206	0	-
16	v2_16	二.16.長期照顧服務據點照顧專員對個案及家屬的各項照顧需求能感同身受(同理心)	discrete	numeric-1.0	206	0	-
17	v2_17	二.17.長期照顧服務據點照顧專員能夠依據個案及家屬的需求彈性安排服務時間	discrete	numeric-1.0	206	0	-
18	v2_18	二.18.長期照顧服務據點照顧專員的服務態度親切有禮	discrete	numeric-1.0	206	0	-
19	v2_19	二.19.長期照顧服務據點照顧專員在提供服務時擁有專業知識	discrete	numeric-1.0	206	0	-
20	v2_20	二.20.長期照顧服務據點照顧專員提供照顧計畫的服務內容或項目能滿足個案及家屬照顧需求	discrete	numeric-1.0	206	0	-
21	v2_21	二.21.您對長期照顧服務據點服務的整體滿意度	discrete	numeric-1.0	206	0	-

Group 新增變項

#	Name	Label	Type	Format	Valid	Invalid	Question
1	city	縣市別	discrete	numeric-1.0	206	0	-
2	agency	機構別	continuous	numeric-2.0	206	0	-
3	org	承辦單位	discrete	numeric-1.0	206	0	-
4	type	類型	discrete	numeric-1.0	206	0	-
5	id	ID	continuous	numeric-3.0	206	0	-

Variables Description

Dataset contains 67 variable(s)

File : data

city: 縣市別

Information	[Type= discrete] [Format=numeric] [Range= 1-3] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	中彰投	68	33.0%
2	雲嘉南	52	25.2%
3	高屏	86	41.7%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

agency: 機構別

Information	[Type= continuous] [Format=numeric] [Range= 1-23] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-] [Mean=11.524 /-] [StdDev=6.348 /-]		

org: 承辦單位

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
0	衛生所	70	34.0%
1	醫院	136	66.0%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

type: 類型

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
0	偏鄉地區	85	41.3%
1	資源不足區	121	58.7%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

id: ID

Information	[Type= continuous] [Format=numeric] [Range= 1-207] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-] [Mean=104.228 /-] [StdDev=59.956 /-]		

v1_1: 一.1.性別

Information	[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	男	86	41.7%
2	女	120	58.3%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_2: 一.2.填答者身分

Information	[Type= discrete] [Format=numeric] [Range= 1-3] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	個案本人(請跳第4題)	111	53.9%
2	家屬(請作第3題)	82	39.8%

File : data

v1_2: 一.2. 填答者身分

Value	Label	Cases	Percentage
3	找村里長(幹事)或關懷中心主委(請跳第4題)	13	 6.3%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_3: 一.3. 家屬性別

Information	[Type= discrete] [Format=numeric] [Range= 0-2] [Missing=*]
Statistics [NW/ W]	[Valid=204 /-] [Invalid=2 /-]

Value	Label	Cases	Percentage
0	跳答	123	 60.3%
1	男	29	 14.2%
2	女	52	 25.5%
Sysmiss		2	

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_3_1: 一.3-1. 家屬身分

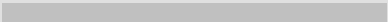
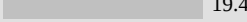
Information	[Type= discrete] [Format=numeric] [Range= 0-2] [Missing=*]
Statistics [NW/ W]	[Valid=204 /-] [Invalid=2 /-]

Value	Label	Cases	Percentage
0	跳答	123	 60.3%
1	配偶	24	 11.8%
2	子女(含媳婦女婿)	57	 27.9%
Sysmiss		2	

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_4: 一.4. 個案年齡

Information	[Type= discrete] [Format=numeric] [Range= 0-4] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	60~64歲	13	 6.3%
1	65~74歲	77	 37.4%
2	75~84歲	74	 35.9%
3	85~94歲	40	 19.4%
4	95歲(含)以上	2	 1.0%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_5: 一.5. 教育程度

Information	[Type= discrete] [Format=numeric] [Range= 1-6] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	國小(含)以下	161	 78.2%
2	國(初)中	28	 13.6%
3	高中(職)	13	 6.3%
4	專科	4	 1.9%
5	大學	0	
6	研究所(含)以上	0	

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

File : data			
# v1_6: 一.6.職業			
Information	[Type= discrete] [Format=numeric] [Range= 1-8] [Missing=*]		
Statistics [NW/ W]	[Valid=204 /-] [Invalid=2 /-]		
Value	Label	Cases	Percentage
1	農林漁牧	87	42.6%
2	軍公教	4	2.0%
3	工	6	2.9%
4	商	2	1.0%
5	服務業	9	4.4%
6	自由業	14	6.9%
7	學生	0	
8	其他	82	40.2%
Sysmiss		2	
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v1_6_1: 一.6.職業說明(其他)			
Information	[Type= discrete] [Format=character] [Missing=*]		
Statistics [NW/ W]	[Valid=82 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
家管		9	11.0%
無		72	87.8%
退休		1	1.2%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v1_7: 一.7.請問您過去半年曾前往長期照顧偏遠據點幾次?			
Information	[Type= discrete] [Format=numeric] [Range= 1-4] [Missing=*]		
Statistics [NW/ W]	[Valid=204 /-] [Invalid=2 /-]		
Value	Label	Cases	Percentage
1	0次	76	37.3%
2	1~4次	74	36.3%
3	5~8次	23	11.3%
4	9~12次	31	15.2%
Sysmiss		2	
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v1_8: 一.8.請問您目前有無使用那些長期照護服務?			
Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
0	無	0	
1	有	206	100.0%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v1_8_a: 一.8.請問您目前使用那些長期照護服務? a.居家服務			
Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		

File : data

v1_8_a: 一.8. 請問您目前使用那些長期照護服務? a.居家服務

Value	Label	Cases	Percentage
0	無	71	34.5%
1	有	135	65.5%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_8_b: 一.8. 請問您目前使用那些長期照護服務? b.日間照顧

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	無	184	89.3%
1	有	22	10.7%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_8_c: 一.8. 請問您目前使用那些長期照護服務? c.家庭托顧服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	無	197	95.6%
1	有	9	4.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_8_d: 一.8. 請問您目前使用那些長期照護服務? d.居家護理

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	無	197	95.6%
1	有	9	4.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_8_e: 一.8. 請問您目前使用那些長期照護服務? e.社區及居家復健

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	無	117	56.8%
1	有	89	43.2%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_8_f: 一.8. 請問您目前使用那些長期照護服務? f.輔具購買、租借

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	無	191	92.7%
1	有	15	7.3%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

File : data

v1_8_g: 一.8. 請問您目前使用那些長期照護服務? **g**.住宅無障礙環境改善服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
0	無	202	98.1%
1	有	4	1.9%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_8_h: 一.8. 請問您目前使用那些長期照護服務? **h**.老人營養餐飲服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
0	無	182	88.3%
1	有	24	11.7%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_8_i: 一.8. 請問您目前使用那些長期照護服務? **i**.喘息服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
0	無	197	95.6%
1	有	9	4.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_8_j: 一.8. 請問您目前使用那些長期照護服務? **j**.交通接送服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
0	無	183	88.8%
1	有	23	11.2%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_8_k: 一.8. 請問您目前使用那些長期照護服務? **k**.長期照顧機構服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
0	無	204	99.0%
1	有	2	1.0%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_8_l: 一.8. 請問您目前使用那些長期照護服務? **l**.其他

Information	[Type= discrete] [Format=character] [Missing=*]		
Statistics [NW/ W]	[Valid=0 /-] [Invalid=0 /-]		

v1_9_a: 一.9. 對於您所使用長期照顧服務項目, 哪幾項符合您的需求? **a**.居家服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		

File : data

v1_9_a: 一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? a.居家服務

Value	Label	Cases	Percentage
0	無	75	36.4%
1	有	131	63.6%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_9_b: 一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? b.日間照顧

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	無	186	90.3%
1	有	20	9.7%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_9_c: 一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? c.家庭托顧服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	無	197	95.6%
1	有	9	4.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_9_d: 一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? d.居家護理

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	無	200	97.1%
1	有	6	2.9%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_9_e: 一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? e.社區及居家復健

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	無	139	67.5%
1	有	67	32.5%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_9_f: 一.9.對於您所使用長期照顧服務項目,哪幾項符合您的需求? f.輔具購買、租借

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	無	196	95.1%
1	有	10	4.9%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

File : data

v1_9_g: — .9. 對於您所使用長期照顧服務項目, 哪幾項符合您的需求? **g**.住宅無障礙環境改善服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
0	無	202	98.1%
1	有	4	1.9%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_9_h: — .9. 對於您所使用長期照顧服務項目, 哪幾項符合您的需求? **h**.老人營養餐飲服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
0	無	183	88.8%
1	有	23	11.2%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_9_i: — .9. 對於您所使用長期照顧服務項目, 哪幾項符合您的需求? **i**.喘息服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
0	無	197	95.6%
1	有	9	4.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_9_j: — .9. 對於您所使用長期照顧服務項目, 哪幾項符合您的需求? **j**.交通接送服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
0	無	186	90.3%
1	有	20	9.7%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_9_k: — .9. 對於您所使用長期照顧服務項目, 哪幾項符合您的需求? **k**.長期照顧機構服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
0	無	203	98.5%
1	有	3	1.5%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_9_l: — .9. 對於您所使用長期照顧服務項目, 哪幾項符合您的需求? **l**.其他

Information	[Type= discrete] [Format=character] [Missing=*]		
Statistics [NW/ W]	[Valid=0 /-] [Invalid=0 /-]		

v1_9_2: — .9. 您是否認為還需要甚麼樣的相關服務?

Information	[Type= discrete] [Format=numeric] [Range= 1-2] [Missing=*]		
Statistics [NW/ W]	[Valid=205 /-] [Invalid=1 /-]		

File : data

v1_9_2: 一.9. 您是否認為還需要甚麼樣的相關服務?

Value	Label	Cases	Percentage
1	無	179	87.3%
2	是	26	12.7%
Sysmiss		1	

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_9_21: 一.9. 您是否認為還需要甚麼樣的相關服務?(其他)請說明

Information	[Type= discrete] [Format=character] [Missing=*]
Statistics [NW/ W]	[Valid=28 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
交通		4	14.3%
交通、輔具		1	3.6%
喘息		1	3.6%
家托、居護、復健、餐飲		1	3.6%
家託、日照、無障礙 時數希望沒有限制		1	3.6%
居家、餐飲		1	3.6%
居護、輔具、喘息		1	3.6%
居護		1	3.6%
復健、餐飲、喘息		1	3.6%
日照		3	10.7%
無障礙		1	3.6%
無障礙、交通		1	3.6%
無障礙、交通、輔具		1	3.6%
物資、傷口處理知消耗品,如紗布、優碘		1	3.6%
補充: 只需復健服務		1	3.6%
輔具		1	3.6%
需交通服務		1	3.6%
餐飲		6	21.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_10_1: 一.10. 在當地長期照顧據點的功能,是提供下列何種服務? 是在提供直接服務

Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

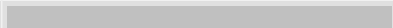
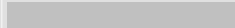
Value	Label	Cases	Percentage
0	無	44	21.4%
1	有	162	78.6%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

File : data

v1_10_2: 一.10.在當地長期照顧據點的功能,是提供下列何種服務? 是在提供相關健康衛教

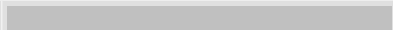
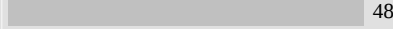
Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	無	129	 62.6%
1	有	77	 37.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_10_3: 一.10.在當地長期照顧據點的功能,是提供下列何種服務? 是在提供需求評估與資源連結的辦公平台

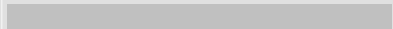
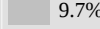
Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	無	107	 51.9%
1	有	99	 48.1%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_10_4: 一.10.在當地長期照顧據點的功能,是提供下列何種服務? 不知道

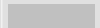
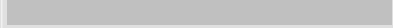
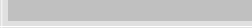
Information	[Type= discrete] [Format=numeric] [Range= 0-1] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
0	無	186	 90.3%
1	有	20	 9.7%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v1_11: 一.11.個案健康狀態:經長期照顧需求評估判定的綜合失能程度為?

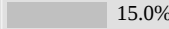
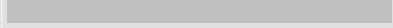
Information	[Type= discrete] [Format=numeric] [Range= 1-4] [Missing=*]
Statistics [NW/ W]	[Valid=205 /-] [Invalid=1 /-]

Value	Label	Cases	Percentage
1	無失能	21	 10.2%
2	輕度失能	93	 45.4%
3	中度失能	59	 28.8%
4	重度失能	32	 15.6%
Sysmiss		1	

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v2_1: 二.1.長期照顧服務據點設置有在地化需求相關的設施與設備

Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常不同意	1	 0.5%
2	不同意	0	
3	普通	31	 15.0%
4	同意	120	 58.3%
5	非常同意	54	 26.2%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

File : data

v2_2: 二.2.長期照顧服務據點的位置方便進入使用服務

Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常不同意	1	0.5%
2	不同意	0	
3	普通	25	12.1%
4	同意	114	55.3%
5	非常同意	66	32.0%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v2_3: 二.3.長期照顧服務據點有考量提供服務相關的無障礙設施

Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常不同意	0	
2	不同意	0	
3	普通	31	15.0%
4	同意	98	47.6%
5	非常同意	77	37.4%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v2_4: 二.4.長期照顧服務據點之工作人員會穿著整齊或制服(如志工背心)並面帶笑容

Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常不同意	2	1.0%
2	不同意	0	
3	普通	12	5.8%
4	同意	107	51.9%
5	非常同意	85	41.3%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

# v2_5: 二.5. 長期照顧服務據點的照顧專員會依承諾, 適時提供照顧服務轉介及媒合			
Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	非常不同意	1	0.5%
2	不同意	0	
3	普通	4	1.9%
4	同意	102	49.5%
5	非常同意	99	48.1%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v2_6: 二.6. 當個案遭遇問題時, 長期照顧服務據點的照顧專員有解決問題的熱誠與積極度			
Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	非常不同意	3	1.5%
2	不同意	0	
3	普通	5	2.4%
4	同意	89	43.2%
5	非常同意	109	52.9%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v2_7: 二.7. 長期照顧服務據點的照顧專員會依承諾, 如期完成服務的提供			
Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	非常不同意	0	
2	不同意	0	
3	普通	6	2.9%
4	同意	114	55.3%
5	非常同意	86	41.7%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v2_8: 二.8. 長期照顧服務據點的照顧專員所提供的服務, 讓個案及家屬感到信賴			
Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	非常不同意	3	1.5%
2	不同意	0	
3	普通	4	1.9%
4	同意	106	51.5%
5	非常同意	93	45.1%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v2_9: 二.9. 長期照顧服務據點的照顧專員會清楚告知服務時間與流程			
Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		

v2_9: 二.9.長期照顧服務據點的照顧專員會清楚告知服務時間與流程

Value	Label	Cases	Percentage
1	非常不同意	3	1.5%
2	不同意	0	
3	普通	4	1.9%
4	同意	103	50.0%
5	非常同意	96	46.6%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v2_10: 二.10.長期照顧服務據點的照顧專員對於個案需求,有詳盡與準確的評估

Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常不同意	0	
2	不同意	0	
3	普通	6	2.9%
4	同意	105	51.0%
5	非常同意	95	46.1%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v2_11: 二.11.長期照顧服務據點的照顧專員會適時提供個案及家屬所需諮詢或服務

Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常不同意	2	1.0%
2	不同意	0	
3	普通	7	3.4%
4	同意	102	49.5%
5	非常同意	95	46.1%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v2_12: 二.12.長期照顧服務據點照顧專員對個案及家屬的要求或申訴能立即作回應

Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常不同意	0	
2	不同意	0	
3	普通	17	8.3%
4	同意	107	51.9%
5	非常同意	82	39.8%

Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.

v2_13: 二.13.長期照顧服務據點的照顧專員會因應個案需求,即時反應修改服務計畫

Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]

Value	Label	Cases	Percentage
1	非常不同意	0	
2	不同意	2	1.0%

# v2_13: 二. 13. 長期照顧服務據點的照顧專員會因應個案需求, 即時反應修改服務計畫			
Value	Label	Cases	Percentage
3	普通	9	4.4%
4	同意	111	53.9%
5	非常同意	84	40.8%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v2_14: 二. 14. 長期照顧服務據點照顧專員能察覺並了解個案及家屬的個別需求			
Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	非常不同意	1	0.5%
2	不同意	1	0.5%
3	普通	8	3.9%
4	同意	108	52.4%
5	非常同意	88	42.7%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v2_15: 二. 15. 長期照顧服務據點的照顧專員樂於協助個案及家屬			
Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	非常不同意	1	0.5%
2	不同意	1	0.5%
3	普通	7	3.4%
4	同意	99	48.1%
5	非常同意	98	47.6%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v2_16: 二. 16. 長期照顧服務據點照顧專員對個案及家屬的各項照顧需求能感同身受(同理心)			
Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	非常不同意	1	0.5%
2	不同意	1	0.5%
3	普通	6	2.9%
4	同意	105	51.0%
5	非常同意	93	45.1%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v2_17: 二. 17. 長期照顧服務據點照顧專員能夠依據個案及家屬的需求彈性安排服務時間			
Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	非常不同意	0	
2	不同意	1	0.5%
3	普通	11	5.3%
4	同意	106	51.5%

# v2_17: 二. 17. 長期照顧服務據點照顧專員能夠依據個案及家屬的需求彈性安排服務時間			
Value	Label	Cases	Percentage
5	非常同意	88	42.7%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v2_18: 二. 18. 長期照顧服務據點照顧專員的服務態度親切有禮			
Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	非常不同意	2	1.0%
2	不同意	1	0.5%
3	普通	3	1.5%
4	同意	95	46.1%
5	非常同意	105	51.0%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v2_19: 二. 19. 長期照顧服務據點照顧專員在提供服務時擁有專業知識			
Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	非常不同意	1	0.5%
2	不同意	1	0.5%
3	普通	4	1.9%
4	同意	102	49.5%
5	非常同意	98	47.6%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v2_20: 二. 20. 長期照顧服務據點照顧專員提供照顧計畫的服務內容或項目能滿足個案及家屬照顧需求			
Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	非常不同意	0	
2	不同意	1	0.5%
3	普通	7	3.4%
4	同意	112	54.4%
5	非常同意	86	41.7%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			
# v2_21: 二. 21. 您對長期照顧服務據點服務的整體滿意度			
Information	[Type= discrete] [Format=numeric] [Range= 1-5] [Missing=*]		
Statistics [NW/ W]	[Valid=206 /-] [Invalid=0 /-]		
Value	Label	Cases	Percentage
1	非常不同意	0	
2	不同意	0	
3	普通	4	1.9%
4	同意	101	49.0%
5	非常同意	101	49.0%
Warning: these figures indicate the number of cases found in the data file. They cannot be interpreted as summary statistics of the population of interest.			